

29th April, 2008.

To Whom It May Concern,

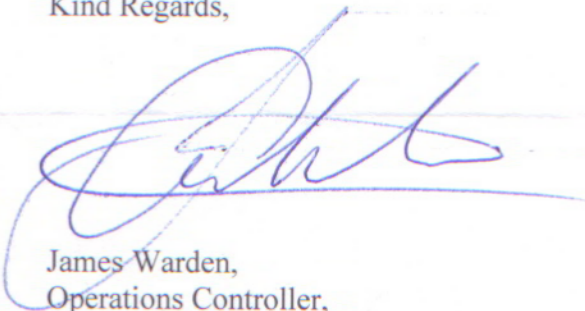
We have been using A1 windscreens for glass replacement on the Siemens Combino Tram Fleet for 5 years now and have experienced nothing but the utmost professionalism and dedication to a job well done during this time. A1 install and back fill all of our glass using direct glazed application to the trams and leave each vehicle looking the same as new every time.

A1 always adhere to our very specific Depot Safety Instructions when working on site and even though we are in a potentially dangerous environment to the uninitiated, have never given me cause for concern nor reason to have them constantly supervised on site.

Putting trams on the road is our business and I have always been able to rely on A1 being there ASAP on any day of the week to assist us in achieving our goal. On every occasion that I have needed assistance they have either come the same day or been available the next morning as required.

I do not hesitate in recommending A1 Windscreens to any other business' who require the services that they provide. If you have any questions, please do not hesitate to contact me on the number below.

Kind Regards,



James Warden,
Operations Controller,
Siemens Rail Services - Swanston.
Mob: 0412 896 935